



*We build strong kids, strong families,  
strong communities.*

## **Shih Yu-Lang Central YMCA**

**Title: Sales/Customer Service Volunteer**

**Supervisor: Mick Hughes, Director Member Services**

**Commitment Preferred: 4-12 hours per week, 8-12 weeks minimum**

### **PRINCIPAL ACTIVITIES:**

- Help sell memberships by giving tours and learning about various membership rates.
- Keep announcement boards in order.
- Act as back up for the front desk staff at courtesy counter.
- Assist membership staff with copying, etc.
- Maintain a friendly and courteous atmosphere for Y members.

### **QUALIFICATIONS AND SKILLS:**

- Commitment to the mission and values of the YMCA
- Outgoing and friendly personality
- Professional manner
- Experience in customer service and sales preferable but not required
- Background checks, including fingerprints, required

### **Contact:**

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